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When Replying Please Quote Our Reference

Your Ref.:

Our Ref.: 11 June 2003

The General Manager,
K. B. Bandaraya (P. Pinang) Sdn. Bhd.,
11, Lebu Melaka,
10400 Penang.

Dear Sirs,

RE: Commendation for Service – Stream Vacuum Cleaner

I, the undersigned would like to bring to your notice that your employee, Paul Newman has, since the installation of the Stream Vacuum system at my residence at No. 2, Lebu Bukit Jambul, 11950 Penang in the year 1994 provided my family with exceptional and commendable after sales service.

The services provided by Paul Newman has always borne the hallmark of courtesy, responsibility, reliability and professionalism.

Yours faithfully,

JBLIM